

BRADY-BUILT SUNROOMS

Owner Questionnaire

Customer Name: Gerald and Judy Struss

Design & Sales Rep: Kevin Kieler | Ken Wheeler

Date of filling this form:

Order # 30007

City, State: Hingham, MA

Install Date: 12-6-10

How did you hear about Brady-Built sunrooms?

Room Type: Straight Sandstone 4x7

- Internet: Saw Web Address, Home Show / Fair, Radio, Postcard, Internet: Surfing Sunrooms, Referred by Someone, TV, Other

Did you consider other sunroom companies before making your decision? Yes No

Comments:

Do you feel the installation of your Brady-Built sunroom proceeded smoothly? Yes No

Comments:

On a scale of 1 to 5, how would you rate our Service Mgr, Jim Tretheway? [5 = most satisfied with job performance; 1 = least satisfied] Feel free to comment on reverse

On this scale, how would you rate the installation crew?

On this scale, how would you rate Project Coordinator, Kathi LaFountain?

On this scale, how would you rate your sunroom design and sales person?

On this scale, how pleased are you with your Brady-Built sunroom?

Did you use a contractor to prepare your site? Yes No If so, what was his name?

Would you recommend him to others? Yes No N/A

What is his town & phone no. (if not referred by Brady-Built)

Comments:

Please feel free to critique/ commend any aspect of your experience with Brady-Built:

What a terrific team of professionals you have assembled at Brady-Built! Your product is "first class", and your team makes everything click into place.....

May we offer your phone no. or email address to a prospective customer from your area? Yes No

Daytime # 781-223-8155 Evening # 781-223-8158 Email: geraldstruss@comcast.net

Other Comments:

Thank you very much for your time and attention to this questionnaire. Your input helps us improve our performance and we greatly appreciate it!