

BRADY-BUILT SUNROOMS

Owner Questionnaire

Customer Name: Paul and Carolyn Mailloux

Design & Sales Rep: Mike Butler

Date of filling this form:

Order # 28078

City, State: North Grosvenordale, CT 06255

Install Date: 11/20/08

How did you hear about Brady-Built sunrooms?

Room Type: Straight Sandstone 6x5

- Internet: Saw Web Address, Home Show / Fair, Radio, Postcard, Internet: Surfing Sunrooms, Referred by Someone, TV, Other

Did you consider other sunroom companies before making your decision? Yes No

Comments: U ARE the only company worth considering see this

Do you feel the installation of your Brady-Built sunroom proceeded smoothly? Yes No

Comments:

On a scale of 1 to 5, how would you rate our Service Mgr, Jim Tretheway? [5 = most satisfied with job performance; 1 = least satisfied] Feel free to comment on reverse

On this scale, how would you rate the installation crew?

On this scale, how would you rate Project Coordinator, Kathi LaFountain?

On this scale, how would you rate your sunroom design and sales person?

On this scale, how pleased are you with your Brady-Built sunroom?

Did you use a contractor to prepare your site? Yes No If so, what was his name?

Would you recommend him to others? Yes No

What is his town & phone no. (if not referred by Brady-Built)

Comments:

Please feel free to critique/ commend any aspect of your experience with Brady-Built:

Jim Tretheway + Brady Crew were Awesome! Jim Coordinated all tasks that a typical GC would be responsible for. Wow, what a great assistance & savings to me. Thanks All!

May we offer your phone no. or email address to a prospective customer from your area? Yes No

Daytime # 9786183574 Evening # SAME Email

Other Comments: Brady was Absolutely Accommodating, right down to my last minute changes.

Thank you very much for your time and attention to this questionnaire. Your input helps us improve our performance and we greatly appreciate it!